



City of Dixon

Employee *Star* Award Recipients



2025

Congratulations to **Itzie Serrano**, Administrative Assistant, for providing excellent customer service and teamwork! Itzie took the initiative to coordinate with public works, Caltrans, and PG&E to address a failing utility pole along N.1st Street. While doing so, Itzie continued to communicate with the resident who initially reported the utility pole. Ultimately PG&E's emergency crew responded to the site within days and replaced the pole. Itzie's determination to go above and beyond is truly valued at the City of Dixon! The City Manager, Jim Lindley, proudly presented Itzie with a STAR Award on June 2, 2025.

